Wireless Communication Policy

# Overview

With the mass explosion of Smart Phones and Tablets, pervasive wireless connectivity is almost a given at any organization. Insecure wireless configuration can provide an easy open door for malicious threat actors.

# Purpose

The purpose of this policy is to secure and protect the information assets owned by ScaleArc. ScaleArc provides computer devices, networks, and other electronic information systems to meet missions, goals, and initiatives. ScaleArc grants access to these resources as a privilege and must manage them responsibly to maintain the confidentiality, integrity, and availability of all information assets.

This policy specifies the conditions that wireless infrastructure devices must satisfy to connect to ScaleArc network. Only **those** wireless infrastructure devices that meet the standards **specified in** this policy or are granted an exception by the Information Security Department are approved for connectivity to a ScaleArc network.

# Scope

All employees, contractors, consultants, temporary and other workers at ScalArc, Inc. (“ScaleArc” or the “Company”), including all personnel affiliated with third parties that maintain a wireless infrastructure device on behalf of ScaleArc must adhere to this policy. This policy applies to all wireless infrastructure devices that connect to a ScaleArc network or reside on a ScaleArc site that provide wireless connectivity to endpoint devices including, but not limited to, laptops, desktops, cellular phones, and tablets. This includes any form of wireless communication device capable of transmitting packet data.

# Policy

* 1. General Requirements

All wireless infrastructure devices that reside at a ScaleArc site andconnect to a ScaleArc network, or provide access to information classified as ScaleArc Confidential, or above must:

#### Abide by the standards specified in the Wireless Communication Standard.

#### Be installed, supported, and maintained by an approved support team.

#### Use ScaleArc approved authentication protocols and infrastructure.

#### Use ScaleArc approved encryption protocols.

#### Maintain a hardware address (MAC address) that can be registered and tracked.

#### Not interfere with wireless access deployments maintained by other support organizations.

* 1. Lab and Isolated Wireless Device Requirements

All lab wireless infrastructure devices that provide access to ScaleArc Confidential or above, must adhere to section 4.1 above. Lab and isolated wireless devices that do not provide general network connectivity to the ScaleArc network must:

#### Be isolated from the corporate network (that is it must not provide any corporate connectivity) and comply with the Lab Security Policy.

#### Not interfere with wireless access deployments maintained by other support organizations.

* 1. Home Wireless Device Requirements
     1. Wireless infrastructure devices that provide direct access to the ScaleArc corporate network, must conform to the Home Wireless Device Requirements as detailed in the *Wireless Communication Standard*.
     2. Wireless infrastructure devices that fail to conform to the Home Wireless Device Requirements must be installed in a manner that prohibits direct access to the ScaleArc corporate network. Access to the ScaleArc corporate network through this device must use standard remote access authentication.

# Policy Compliance

* 1. Compliance Measurement

The Operations team will verify compliance to this policy through various methods, including but not limited to, periodic walk-thrus, video monitoring, business tool reports, internal and external audits, and feedback to the policy owner.

# Exceptions

Any exception to the policy must be approved by the Operations team in advance.

# Non-Compliance

An employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

# Related Standards, Policies and Processes

* Lab Security Policy
* Wireless Communication Standard

# Definitions and Terms

The following definition and terms can be found in the SANS Glossary located at:

https://www.sans.org/security-resources/glossary-of-terms/

* MAC Address

# Revision History

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| --- | --- | --- |
| **Date of Change** | **Responsible** | **Summary of Change** |
| December 2016 | Operations Team Management | Policy Creation |
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